



GDPR Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- How to contact us

What data do we collect?

Andigestion Ltd collects the following data:

- Contact information, such as your name, job title, postal address, telephone number, mobile phone number, fax number and email address.
- Payment data, such as data necessary for processing payments and fraud prevention, including credit/debit card numbers, security code numbers, bank account numbers and sort codes and other related billing information.
- Information collected from publicly available resources, databases, and credit reference agencies.
- If legally required for compliance purposes, information about relevant and significant litigation or other legal proceedings against you or a third party related to you and interaction with you which may be relevant for antitrust purposes.
- Other personal data captured by vehicle-based cameras or handheld devices which may include still images, audio, and video

How do we collect your data?

You directly provide Andigestion Ltd with most of the data we collect. We collect data and process data when you:

- Place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback
- Use or view our website via your browser's cookies.
- When you attend an Andigestion event, waste facility or office.
- When we attend your premises to provide services.
- When we or the vehicles or plant we operate are in close proximity to you.
- When you or your business offer to provide or provide services to us.

In some circumstances, we may collect personal data about you from a third-party source. For example, we may collect personal data from your business, other organisations with whom you have dealings, government agencies, a credit reporting agency, an information, or service provider or from a publicly available record.

How will we use your data?

Andigestion Ltd collects your data so that we can:

- Providing services, you may have requested, including on-line services as requested by you or your business.

- Processing payments, accounting, auditing, billing and collection, support services.
- Compliance with our legal obligations, compliance screening or recording obligations e.g. for anti-money laundering, credit check and fraud prevention purposes
- To analyse and improve our services and communications to you.
- Protecting the security of and managing access to our waste facilities, premises, plant, vehicles and equipment, IT and communication systems, online platforms, websites and other systems, preventing and detecting security threats, fraud or other criminal or malicious activities.
- For insurance purposes including dealing with claims made against or by Andigestion
- For monitoring and assessing compliance with our policies and standards.
- To identify persons authorised to trade on behalf of our customers or suppliers.
- To comply with our legal and regulatory obligations including reporting to and/or being audited by regulatory bodies.
- To comply with court orders and exercise and/or defend our legal rights.
- To investigate and respond to complaints.

How do we store your data

We will take appropriate technical and organisational measures to keep your personal data confidential and secure in accordance with our internal procedures covering the storage, disclosure of and access to personal data. Personal data may be kept on our personal data technology systems, those of our contractors or in paper files.

If you have agreed to receive marketing, you may always opt out later.

What are your data protection rights?

Andigestion Ltd would like to make sure you are fully aware of all your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Andigestion Ltd for copies of your personal data.

The right to rectification – You have the right to request that Andigestion Ltd correct any information you believe is inaccurate. You also have the right to request Andigestion Ltd to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Andigestion Ltd erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Andigestion Ltd restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Andigestion Ltd.'s processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Andigestion Ltd transfer the data that we have collected to another organization, or directly to you, under certain conditions.

How to contact us

If you have any questions about Andigestion Ltd.'s privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: info@andigestion.com